

Sash Window Heritage

TERMS OF SALE



- Prices assume that full access is available to all windows.
- Curtains, blinds and all obstructing furniture are to be removed by the client, Sash Window Heritage take no responsibility for any damage that may occur if we have to remove items to gain access to the windows.
- Price does not allow for decoration, except where specifically quoted, and where quoted allows for two undercoats and one gloss coat only.
- Price allows for flaking paint to be removed and loose putty to be replaced, unless painting quoted for separately.
- We strongly recommend all bare putties, freshly primed timber & all new joinery is fully painted within thirty days of installation.
- Every effort is made at time of survey to identify necessary repairs, but due to the nature of the works it may become apparent that further repairs are required upon removal of the sashes.
- Slenderfit d/glazed units incorporate Low E glass which in certain direct light can cause the unit to appear hazy.
- Any additional repairs will be quoted for prior to the work being undertaken.
- All products remain the property of Sash Window Heritage until payment is made in full.
- Sash Window Heritage Limited is registered for VAT and VAT will be levied at the appropriate rates.
- Payment terms are 35% with order, for any new joinery or glazing required and the balance upon completion of the works. Or if no joinery or glazing is required then payment upon completion is required. For large undertakings stage payments will be agreed prior to any work being undertaken.
- Reference sites can be made available upon request.
- Delivery times for all new joinery and the slenderfit d/g units is between 3-5 weeks from time of order.
- Any additional lead weight required to balance the sash windows that has not been quoted for will be charged for at £3.25 per pound used.
- Please be aware that double glazed sashes will weigh more and this can reduce the amount they can open when re-hung.

